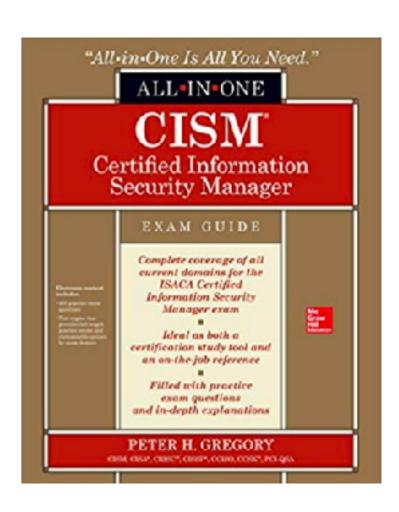
CNIT 160: Cybersecurity Responsibilities

3. Information Risk Management Part 3

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Topics

- Part 1 (p. 102 115)
 - Risk Management Concepts
 - Implementing a Risk Management Program
- Part 2 (p. 114 125)
 - The Risk Management Life Cycle
- Part 3 (p. 125 158)
 - The Risk Management Life Cycle
- Part 4 (p. 158 182)
 - Operational Risk Management

Asset Identification and Valuation

Assets

- Hardware assets
 - Servers, network hardware, workstations, printers, etc.
 - May include assets in storage and replacement components, depending on scope
 - Often poorly inventoried and maintained
 - Often omits applications

Asset Tracking Software

- Security scan, patch management, and asset inventory systems may help
 - But they are often poorly maintained

Asset Characteristics

- Identification (model, serial number)
- Value (consider depreciation)
- Location
- Security classification
- Asset group
- Owner
- Custodian

Physical Inventory

- Verify the information in the asset inventory
- Assets may be moved or retired
- Missing assets may have been moved without authorization or stolen

Subsystem and Software Assets

- Information Assets
 - Customer information
 - Intellectual property
 - Business operations
 - Virtual assets
 - Leased, not owned
 - But they have a replacement cost

Cloud-Based Information Assets

- Company information assets held by another company
- Often overlooked
- Unless you use a cloud access security broker

Virtual Assets

- Can be deployed without involving other stakeholders
 - Such as purchasing
- Subject to virtual sprawl
- Sometimes automatically generated via elasticity
- Software-Defined Networking (SDN)
 - Facilitates creation of virtual networking devices

Asset Classification

Asset Classification

- Assigns assets to categories
 - Representing usage or risk
- Determines criticality
- Criticality includes:
 - Information sensitivity (such as customer information)
 - Operational dependency

Resources

- Criticality forms the basis for
 - Information Protection
 - Redundancy
 - Business continuity planning
 - Access management

Best Approach

- First identify and classify information assets
 - Then classify systems
- Often overlooked:
 - Unstructured data
 - Data residing outside organization's approved systems

Information Classification

- Analyzedfor value, criticality, integrity, and sensitivity
- Examples:
 - Monetary value
 - Operational criticality
 - Accuracy or integrity
 - Data that must be highly accurate
 - Such as price lists
 - Sensitivity (like PII)

Classification Levels

- Secret Merger and acquisition plans, user and system account password, and encryption keys
- Restricted Credit card numbers, bank account numbers, Social Security numbers, detailed financial records, detailed system configuration, and vulnerability scan reports
- Confidential System documentation, end-user documentation, internal memos, and network diagrams
- Public Marketing collateral, published financial reports, and press releases

Information Handling

	Secret	Restricted	Confidential	Public
Example Information Types	Passwords; merger and acquisition plans and terms	Credit card numbers; bank account numbers; Social Security numbers; detailed financial records; detailed system configuration; vulnerability scan reports	System documenta- tion; end-user documenta- tion; internal memos; net- work diagrams	Brochures; press releases
Storage on Server	Must be encrypted; store only on servers labeled sensitive	Must be encrypted	Access controls required	Access con- trols required for update
Storage on Mobile Device	Must never be stored on mobile device	Must be encrypted	Access controls required	No restrictions
Storage in the Cloud	Must never be stored in the cloud	Must be encrypted	Access controls required	Access controls required for update
E-mail	Must never be e-mailed	Must be encrypted	Authorized recipients only	No restrictions

Information Handling

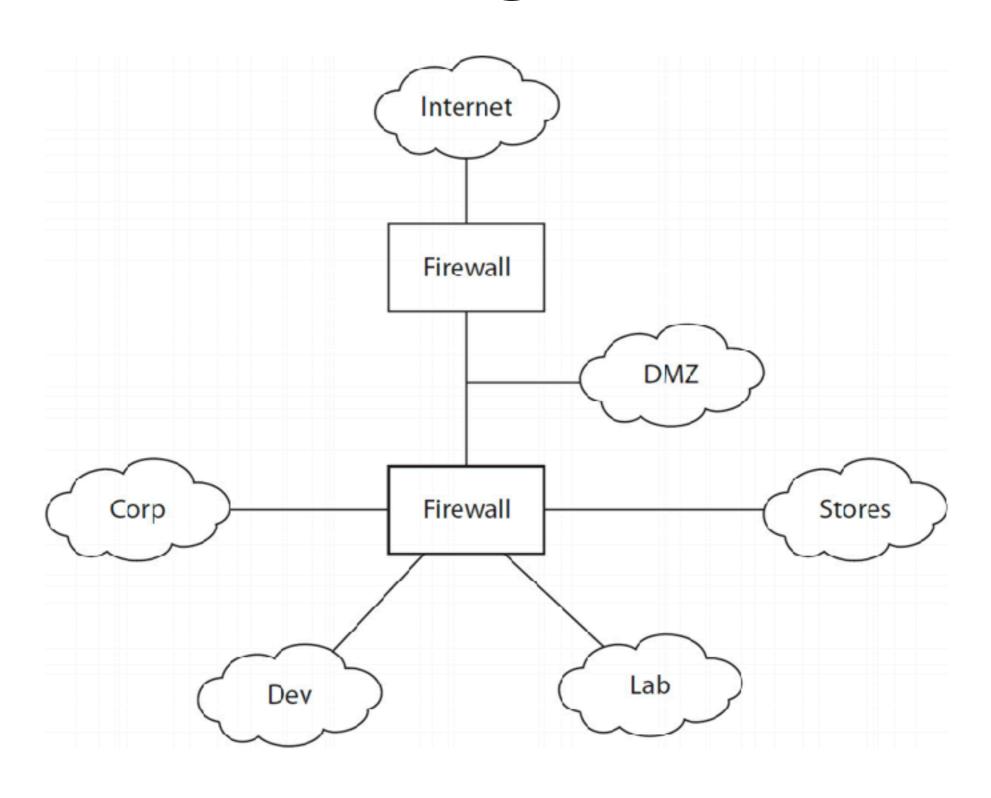
Website	Must never be stored on any web server	Must be encrypted	Access controls required	No restrictions
Fax	Encrypted, manned fax only	Manned fax only; no e-mail-based fax	Manned fax only	No restrictions
Courier and Shipment	Double wrapped; signature and secure storage required	Signature and secure storage required	Signature required	No restrictions
Hard-Copy Storage	Double locked in authorized locations only	Double locked	Locked	No restrictions
Hard-Copy Distribution	Only with owner permission; must be registered	To authorized par- ties only; only with owner permission	To authorized parties only	No restrictions
Hard-Copy Destruction	Cross-cut shred; make specific record of destruction	Cross-cut shred	Cross-cut shred or secure waste bin	No restrictions
Soft-Copy Destruction	Erase with DoD 5220.22-M spec tool	Erase with DoD 5220.22-M spec tool	Delete and empty recycle bin	No restriction

System Classification

- Database management server
- Demilitarized zone firewall
- Internet time server

Facilities can also be classified

Network Segmentation



Asset Valuation

Qualitative Asset Valuation

- Rate from 1 to 10
- Determines which assets are more valuable than others

Quantitative Asset Valuation

- Replacement cost
- Book value
- Net present value (revenue generation)
- Redeployment cost (virtual machines)
- Creation or reacquisition cost
- Consequent financial cost
 - Cost of a breach



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Threat Identification

Threat Identification

- Internal
- External
- Advanced Persistent Threats (APTs)
- Emerging Threats

Sources of Threat Intelligence

- ISO/IEC 27005's Appendix C, "Examples of Typical Threats"
- NIST Special Publication 800-30's Appendix E, "Threat Events"

Internal Threats

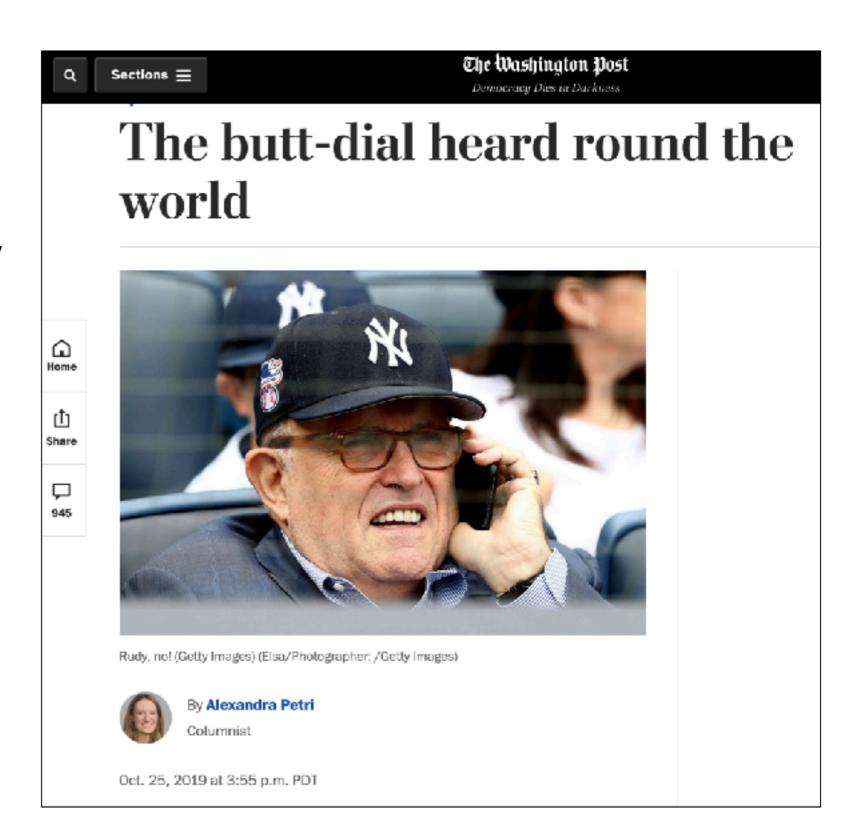
- Well-meaning personnel making errors in judgment
- Well-meaning personnel making errors in haste
- Well-meaning personnel making errors because of insufficient knowledge or training
- Well-meaning personnel being tricked into doing something harmful
- Disgruntled personnel being purposefully negligent
- Disgruntled personnel deliberately bringing harm to an asset
- A trusted individual in a trusted third-party organization doing any of these

Rogue Employees

- A network manager in San Francisco who locked all other network personnel out of the network on the claim that no others were competent enough to manage it
- A securities trader at a UK-based brokerage firm who bankrupted the firm through a series of large unauthorized trades
- A systems administrator at an intelligence agency who acquired and leaked thousands of classified documents to the media

Man-Made Threats

- Leaked data by email, USB, etc.
- Eavesdropping
- DoS attack
- Fire



Natural Threats

- Earthquake
- Forest fire
- Solar flares

External Threats

External Threat Actors

Former employees

Current and former consultants

Current and former contractors

Competitors

Hacktivists

Personnel in current and former third-party service organizations, vendors, and suppliers

Government intelligence agencies (foreign and domestic)

Criminal organizations (including individuals)

Terrorist groups (including individuals)

Activist groups (including individuals)

Armed forces (including individuals)

Motivations

Threat Actor Motivations

Competitive advantage

Economic espionage

Monetary gain

Political gain

Intelligence

Revenge

Ego

Curiosity

Unintentional errors

APTs

- Nation-state espionage
- Work slowly and carefully
- Establish persistent concealed foothold
- Exfiltrate data over a long period of time

Emerging Threats

New techniques

Phenomenon	Response
Emerging technologies, including bring your own device (BYOD), cloud computing, virtualization, and Internet of Things (IoT)	New targets of opportunity, many of which are poorly guarded when first implemented
Improved technologies (faster processing time)	More rapid compromise of cryptosystems
Improved technologies (faster network speeds)	More rapid exfiltration of larger data sets; easier transport of rainbow tables used to crack hash tables
Improved anti-malware controls	Attack innovation—techniques evaded anti-malware controls

Vulnerability Identification

- Configuration fault
- Design fault
- Known unpatched weakness
- Undisclosed unpatched weakness
- Undiscovered weakness
- Third-party vulnerabilities
 - In cloud services

Risk Identification

- Threats
- Threat actors
- Vulnerabilities
- Asset value
- Impact

Risk, Likelihood, and Impact

Risk = threats × vulnerabilities

Risk = threats × vulnerabilities × asset value

Risk = threats × vulnerabilities × probabilities

Likelihood

- Hygiene
- Visibility
- Velocity (warning or foreknowledge)
- Motivation
- Skill

Impact

- Direct cash losses
- Reputation damage
- Loss of business—decrease in sales
- Drop in share price—less access to capital
- Reduction in market share
- Diminished operational efficiency (higher internal costs)
- Civil liability
- Legal liability
- Compliance liability (fines, censures, etc.)
- Interruption of business operations

Qualitative Risk Analysis

		Consequences		
		Slightly Harmful	Harmful	Extremely Harmful
Probability	Highly Unlikely	Insignificant Risk	Low Risk	Medium Risk
	Unlikely	Low Risk	Medium Risk	High Risk
	Likely	Medium Risk	High Risk	Extreme Risk

Risk Analysis Techniques and Considerations

Dimensions of an Asset

- Asset value
- Threat scenarios
- Threat probabilities
- Relevant vulnerabilities
- Existing controls and their effectiveness
- Impact

Gathering Information

- Interviews with process owners
- Interviews with application developers
- Interviews with security personnel
- Interviews with external security experts
- Security incident records
- Analysis of incidents that occur in other organizations
- Prior risk assessments (caution is advised, however, to stop the propagation of errors from one assessment to the next)

Risk Analysis Types

- Qualitative
 - Higher v. lower
- Semiquantitative
 - Scale 1 to 5
- Quantitative
 - Actual costs
 - Difficult to measure event probability and costs

Quantitative Risk Analysis

- Asset Value (AV)
- Exposure Factor (EF)
- Single Loss Expectancy (SLE)
- Annualized Rate of Occurrence (ARO)
- Annualized Loss Expectancy (ALE)

OCTAVE

- Operationally Critical Threat Asset and Vulnerability Evaluation
- Risk analysis approach developed at Carnegie Mellon University

OCTAVE

- Step 1: Establish risk measurement criteria
- Step 2: Develop an information asset profile
- Step 3: Identify information asset containers
- Step 4: Identify areas of concern

OCTAVE

- Step 5: Identify threat scenarios
- Step 6: Identify risks
- Step 7: Analyze risks
- Step 8: Select mitigation approach

Other Risk Analysis Methodologies

- Delphi method
 - Questionnaires given to experts
- Event Tree Analysis (ETA)
 - Derived from FTA, models a threat scenario
- Fault Tree Analysis (FTA)
 - Diagram of consequences for an event scenario
- Monte Carlo Analysis
 - Simulates a system using minimum, likely, and maximum values

Risk Evaluation and Ranking

- Looking at all risks by business unit or service line
- Looking at all risks by asset type
- Looking at all risks by activity type
- Looking at all risks by type of consequence

Risk Ownership

- Assign individual risks to individual people
- Middle- or upper-management leaders
- Owners also own controls and resources
- Make risk treatment decisions
- Accountable

Risk Treatment

- Risk acceptance
- Risk mitigation
- Risk avoidance
- Risk transfer

Framework for Risk Acceptance

- The cost of risk mitigation is greater than the value of the asset being protected.
- The impact of compromise is low, or the value or classification of the asset is low.

Risk Level	Level Required to Accept
Low	Chief information officer (CIO) or manager of information security
Medium	CISO or director of information security
High	CEO, COO, or president
Severe	Board of directors

Revisiting an Accepted Risk

- The value of the asset may have changed during the year.
- The value of the business activity related to the asset may have changed during the year.
- The potency of threats may have changed during the year, potentially leading to a higher risk rating.
- The cost of mitigation may have changed during the year, potentially leading to greater feasibility for risk mitigation or transfer.

Controls

- Common outcome of risk treatment
- Procedures or technical controls

Legal and Regulatory Considerations

- Mandatory protective measures
 - PCI-DSS has these
- Optional protective measures
 - HIPAA has these
- Mandatory risk assessments
 - PCI-DSS requires them

Compliance Risk

- Consequences of non-compliance
 - With a law, regulation, or legal obligation
- Two forms
 - Actual security incident
 - Fines and sanctions for mere noncompliance
- Business may pay fines rather than comply

Costs and Benefits

- Change in threat probability
- Change in threat impact
- Change in operational efficiency
- Total Cost of Ownership (TCO)

TCO

- Acquisition
- Deployment and implementation
- Recurring maintenance
- Testing and assessment
- Compliance monitoring and enforcement
- Reduced throughput of controlled processes
- Training
- End-of-life decommissioning



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